



Hyundai Motor America
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To: Collision Repair Industry

POSITION STATEMENT: Structural and Non-Structural Component Replacement

HYUNDAI DOES NOT RECOMMEND THE USE OF COUNTERFEIT, GREY MARKET, AFTERMARKET, IMITATION, RECYCLED COLLISION REPAIR PARTS, ALTERNATE OR OTHER NON-ORIGINAL EQUIPMENT PARTS.

Hyundai vehicles, along with Hyundai Genuine Parts, are designed and manufactured to meet Hyundai's exact engineering specifications and to help protect vehicle occupants in the event of collisions.

Use Hyundai Genuine Replacement Parts to ensure occupant protection and vehicle integrity when replacement of any structural or non-structural body component is necessary; such as frame rails, carrier mounts, front side member, rear side member, panels for the fender, side, quarter, rear, and roof. Use of counterfeit, grey market, aftermarket, imitation, recycled collision parts or any alternative or other non-original genuine Hyundai replacement parts, for the repair of any Hyundai vehicle may negatively affect vehicle crashworthiness and occupant safety during a collision and is not recommended by Hyundai.

Additionally, Hyundai does not approve the use or re-use of components removed or recycled from an existing vehicle whether collision-damaged or not collision-damaged. The recycled parts may have been compromised by environmental conditions and/or from a prior collision.

Hyundai has increased Brand Protection awareness efforts through an existing partnership with Mobis Parts America to safeguard our customers and protect the integrity of Hyundai's parts. A dealer should only sell Hyundai approved original equipment replacement parts to protect our customers' safety and the Hyundai brand.

Refer to the applicable Body Repair Manual (BRM) for specific replacement procedures on each vehicle being repaired. Hyundai BRMs are available on the Hyundai Tech Info website located at <https://www.hyundaitechinfo.com> under "Service Information > Body".